



U.S. Department of Justice
Justice Management Division
Personnel Staff
Web Site: <http://www.usdoj.gov/jmd/ps>

Washington, D.C. 20530

MEMORANDUM FOR COMPONENT HUMAN RESOURCES OFFICERS

FROM: Raymond A. Pagliarini, Jr.
Director, Personnel Staff

SUBJECT: Management Satisfaction Survey

In continued support of our efforts to improve the efficiency and effectiveness of human resources (HR) programs and services here at the Department of Justice, we would like to thank you for your ongoing support in encouraging managers to continually utilize the Management Satisfaction Survey. This survey serves as a tool for providing on-going feedback in the areas of recruitment and staffing. We are committed to meeting and exceeding customer expectations in these areas and the feedback from the survey provides us with insight into our evolving customer needs. Additionally, as part of DOJ's Strategic Management of Human Capital Initiative, we are required to report on actions taken as a result of this survey. As managers make selections from delegated examining certificates, they can simply access and complete the survey at the following website: <http://study.opm.gov/mss/index.cgi>. The entire process takes less than ten minutes - it is a small investment with a huge return!

As we strive to attract and retain a highly qualified, diverse workforce, it is with your ongoing support and encouragement that we are able to continually meet and exceed this challenge. We look forward to a partnership that proactively identifies areas of concern, collaborates, and develops innovative solutions to meet customer demands.

If you or your staff have any questions, please contact Jeanarta McEachron, HR Policy Staff, on (202) 514-3663 or via electronic mail at Jeanarta.C.McEachron@usdoj.gov.